



2018-2019 Public Accountability Measures

Performance Comparison – NPT compared to All Wales

The information included in this document provides information on the performance of some of the key services that the Council provides. To do this we have used information collected for performance indicators that every council in Wales is required to report. This enables us to compare not just our own performance over time, but to also compare performance against other councils in Wales.

Performance Key		
😊	NPT has achieved maximum performance	
↑	Performance is better than All Wales data <u>or</u> has improved on 2017-2018	
↔	Performance maintained with All Wales data <u>or</u> NPT performance maintained	
v	Performance is lower than All Wales data but within 5% <u>or</u> NPT 2018-2019 performance declined but within 5% of 2017-2018 data	
↓	Performance is 5% or more below All Wales data <u>or</u> NPT 2018-19 Performance declined by 5% or more compared to 2017-2018 data.	
—	No comparable data	
Quartile Position	GREEN 1 st - 6 th (1 st quartile)	AMBER 7 th – 16 th (2 nd & 3 rd quartiles)
		RED 17 th – 22 nd (4 th quartile)

No	PAM Reference	PI Description	NPT Actual 16-17	NPT Actual 17-18	NPT Actual 18-19	NPT Trend 2018-19 against 2017-18	All Wales 2018-19	2018-19 NPT Trend against All Wales	Quartile Position (RAG Colour) with Rank (position out of 22 LA's)		
									2016-17	2017-18	2018-19
1	PAM/021	Percentage of B roads in poor condition	2.4%	2.9%	3.3%	↓	4.5%	↑	2 nd	3 rd	3 rd
2	PAM/022	Percentage of C roads in poor condition	5.4%	5.3%	4.9%	↑	14.0%	↑	3 rd	4 th	3 rd
3	PAM/018	Percentage of all planning applications determined in time	N/a new	96.6%	96.7%	↑	88%	↑	N/a new	3 rd	4 th
4	PAM/001	Number of working (Full time Equivalent) days lost to sickness per employee	9.93	9.47	9.79	v	10.5	↑	10 th	5 th	7 th
5	PAM/032	Capped 9 score	N/a new	N/a new	341.3	—	349.5	v	N/a new	N/a new	14 th
6	PAM/035	Average number of working days taken to clear fly-tipping incidents	N/a new	N/a new	3.21	—	2.2	↓	N/a new	N/a new	14 th
7	PAM/019	Percentage of planning appeals dismissed	N/a new	61.5%	61.5%	↔	67.6%	↓	N/a new	11 th	15 th

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									2016-17	2017-18	2018-19
8	PAM/015	Average number of calendar days taken to deliver a Disabled Facilities Grant (DFG)	233	242	232	↑	207	↓	11 th	17 th	15 th
9	PAM/010	Percentage of streets that are clean	93.2%	93.2%	93.6%	↑	94.0%	V	15 th	17 th	15 th
10	PAM/008	Percentage of pupil attendance in Secondary Schools.	93.7%	93.6%	93.48%	V	93.9%	V	18 th	18 th	16 th
11	PAM/023	Percentage of food establishments that meet food hygiene standards	94.92%	94.76%	93.92%	V	95.7%	V	13 th	14 th	18 th
12	PAM/007	Percentage of pupil attendance in Primary Schools.	94.56%	94.69%	94.14%	V	94.6%	V	19 th	17 th	20 th
13	PAM/020	Percentage of principal A roads in poor condition	4.1%	4.5%	5.22%	↓	3.9%	↓	14 th	17 th	20 th
14	PAM/012	Percentage of households successfully prevented from becoming homeless	54.6%	55.6%	53.14%	V	67.8%	↓	N/a new	18 th	20 th
15	PAM/013	Percentage of empty private properties brought back into use	N/a new	4.26%	0.57%	↓	4.6%	↓	N/a new	12 th	21 st

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									2016-17	2017-18	2018-19
16	PAM/009	Percentage of Year 11 leavers not in education, training or employment (NEET)	3.6%	2.3%	2.9%	— Note: 2 on page 6	1.6%	↓	N/a new	19 th	22 nd
17	PAM/033	Percentage of pupils assessed in Welsh at the end of the Foundation Phase	16.65%	16.16%	15.78%	V	Not available Yet	—	N/a new	N/a new	Not available Yet
18	PAM/034	Percentage of year 11 pupils studying in Welsh (first language)	N/a new	N/a new	12.85%	—	Not available Yet	—	N/a new	N/a new	Not available Yet
19	PAM/024	Percentage of adults satisfied with the care and support	84.92%	82.54%	83.02%	↑	Not available Yet	—	N/a new	Not available	—
20	PAM/030	Percentage of waste, reused, recycled or composted	63.74%	60.65%	61.33% (subject to validation)	↑	Not available Yet	—	16 th	16 th	Not available Yet
21	PAM/027	Percentage of children satisfied with their care and support	N/a new	82.1%	80.3%	V	Not available	—	N/a new	Not available	—

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									2016-17	2017-18	2018-19
22	PAM/028	Percentage of child assessments completed on time	97.65%	97.88%	94.93%	V	Not available Yet	—	N/a new	Note :1 on page 6 Upper quartile	Not available Yet
23	PAM/029	Percentage of children in care who had to move 3 or more times	4.43%	6.12%	7.44%	↓	Not available Yet	—	5 th	Note :1 on page 6 Upper quartile	Not available Yet
24	PAM/026	Percentage of carers that feel supported	63.93%	66.18%	60.77%	↓	Not available	—	N/a new	Not available	—
25	PAM/025	Rate of people kept in hospital while waiting for social care per 1,000 population aged 75+	3.88	3.08	6.29	↓	Not available Yet	—	12 th	Note :1 on page 6 Mid quartiles	Not available Yet
26	PAM/036	Number of additional affordable housing units delivered per 10,000 households	N/a new	N/a new	Not available Yet	—	Not available Yet	—	N/a new	N/a new	Not available Yet
27	PAM/040	Percentage of Quality Indicators (with targets) achieved by the library service	N/a new	N/a new	65%	—	Not available Yet	—	N/a new	N/a new	Not available Yet

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									2016-17	2017-18	2018-19
28	PAM/041	Percentage of National Exercise Referral Scheme (NERS) clients who completed the exercise programme	N/a new	N/a new	70.15%	—	Not available Yet	—	N/a new	N/a new	Not available Yet
29	PAM/042	Percentage of National Exercise Referral Scheme (NERS) clients whose health had improved on completion of the exercise programme	N/a new	N/a new	100%	😊	Not available Yet	—	N/a new	N/a new	Not available Yet
30	PAM/043	Kilograms of residual waste generated per person	N/a new	N/a new	189.12 (subject to validation)	—	Not available Yet	—	N/a new	N/a new	Not available Yet
31	PAM/017	Number of visits to leisure centres per 1,000 population	8,005	7,913	Note 3 below	—	9,258.6	—	15th	15th	—
32	PAM/014	Number of new homes created as a result of bringing empty properties back into use.	N/a new	0	0	—	N/a	—	—	—	—

Note 1: Welsh Government have not published individual authority 2017/18 rankings for Social Care Data.

Note 2: Careers Wales have advised that the 2018 pupil destination data is not comparable with previous years.

Note 3: Errors found with our 2018/19 data and adjustments are being made to correct the data.